

## The Patients' Group Meeting

Friday 29 June 2012, 9.30 am

### Minutes

Andrew Wells-King	+	Mo Yeatman	+
Susan Vickers	+	Jane Currie	+
Roger Yeatman (virtual)			

	<b>Minutes</b>	<b>Action</b>
1.	<p>Apologies.</p> <p>None. All present.</p>	
2.	<p>Minutes from last meeting.</p> <p>These Minutes were accepted as correct.</p>	
3.	<p>Patient Reference Group.</p> <p>Andy said that Maggie and John from the health walks are happy to join the Patient Reference Group. We have another 2 patients who have already joined, we will have 3 more when Jane's family have registered and Andy will ask his wife too, in addition to Jane and Andy - totalling 10 patient reference group members so far.</p> <p>Susan will put together a questionnaire and Mo is happy to canvass patients in the waiting room to try to recruit more members.</p> <p>Susan may have identified a potential new member and is waiting to hear back from her, also another patient has spoken to Debbie on Reception and he may contact Andy.</p>	SV/MY
4.	<p>Publishing Questionnaire results.</p> <p>Andy said we (the group) have seen the results of this recent 2012 GPAQ V3 questionnaire, but asked whether it has been published to all the practice patients. Susan confirmed that she had put something about this in our March 2012 newsletter and also added it to the NHS Choices website (<a href="http://www.nhs.uk/Services/gp/Overview/DefaultView.aspx?id=41445">http://www.nhs.uk/Services/gp/Overview/DefaultView.aspx?id=41445</a>)</p> <p>Andy suggested putting up a poster which summarises the results onto our Notice board. Everyone thought this was a good idea and Susan is happy to organise this.</p>	SV
5.	<p>NAPP.</p> <p>Andy asked Susan if she had received the Certificate of Membership to NAPP, which would also have included a user name and password. Susan</p>	

	<p>confirmed that she has not received a copy. Andy will therefore contact NAPP and ask for another copy and then the Certificate can go onto our Notice board. Andy also gave us a copy of the latest E-Bulletin from NAPP (Issue No. 64 June '12).</p>	AW-K
6.	<p>Walking Update.</p> <p>Andy said the regular walkers are still attending these walks. Maggie is hoping to recruit 2 more people to come along in future. One is not a patient at the surgery, but we all agreed that this does not matter and that 'health is health'.</p> <p>Both Andy and the surgery staff said that they can see a huge, positive difference in at least one of the regular walkers, which proves what a great success these walks are - not just for physical health, but also emotional wellbeing.</p>	
7.	<p>Possible joint information talks with Heath Hill Surgery.</p> <p>Jane explained about a chance meeting she had recently with a lady called Janet Slinger, who is the secretary of Heath Hill Surgery's Patient Group. They are very keen to discuss the possibility with us of having a joint health information event for patients of both Crowthorne surgeries.</p> <p>We all thought this was a great idea and discussed various ideas. Jane will contact Janet Slinger and confirm that we are happy to discuss further. Andy is happy to talk to her. Their Patient Group are next meeting in August and Janet can feedback to her group then.</p>	JC
8.	<p>Accounts Update.</p> <p>The total raised so far is £451.49 + £46.88. Our thanks go to Mo and Roger who manage the accounts so well.</p> <p>Mo advised that Roger is thinking about using card to make the thermometer to show the total raised. Susan is happy to pay for any materials.</p>	
9.	<p>Any Other Business.</p> <ul style="list-style-type: none"> <li>• Susan said that she has started investigations into repairing the car park surface around the disabled parking area. She has been quoted two prices - £2K and £8K as the whole car park will need resurfacing. Due to the high quotes this will have to go to the Partners for discussion.</li> <li>• Susan will email us with the dates of this year's flu clinics.</li> </ul>	SV
8.	<p>Date of next Meeting.</p> <p>Fri 21 Sept at 9.30 am (please note change of date).</p>	