

The Patients' Group Meeting

Friday 23 September 2011, 9.30 am

Minutes

Andrew Wells-King	+	Maureen Curran	-
Susan Vickers	+	Jane Currie	+
Mo Yeatman	+	Jacqueline Riddles	+

	Minutes	Action
1.	<p>Apologies.</p> <p>Maureen Curran.</p>	
2.	<p>Minutes from last meeting.</p> <p>These Minutes were accepted as correct.</p>	
3.	<p>Wokingham Consortium.</p> <p>Andy cannot attend the next meeting which is taking place on 13 October at Wargrave. He asked if any member of our group wanted to attend in his place, but it is not compulsory. Jacqueline, our new member, offered to go if needed and will read the previous meeting's minutes in the meantime.</p>	
4.	<p>Patient Survey.</p> <p>Susan said the surgery has to conduct a GP Patient Survey again this year (this is not the same as the questionnaire we have produced ourselves). This time there is more emphasis on PPGs being involved. With that in mind, Susan asked if any of us would be willing to help distribute it to patients. Mo (Y) said she would be happy to come into the surgery to help with this. Patients can take it away and complete at home if preferred. Our surgery should only need to ask around 500 patients.</p> <p>Andy asked for feedback on our own questionnaire, particularly because he recently saw David Pope (chiropractor) who mentioned that Suzi is still interested in holding chiropractor sessions at the surgery. Susan said she just needs a preferred date from Suzi. She has left messages, but will try her again.</p>	<p>SV/MY</p> <p>SV</p>
5.	<p>Crowthorne Eye Article.</p> <p>An article about our PPG has been drafted for the next edition. Andy asked the group for any comments. General consensus was it is fine overall, but we need to remove the bit about the wheelchair and add Southampton Hospital charity. Andy is happy to update.</p>	<p>AW-K</p>

6.	<p>New Charity.</p> <p>There has been no patient feedback on ideas for a new surgery charity, following the article in our newsletter. Mo suggested Naomi House, which is a children's hospice. Naomi House provides support to children and young adults, with life-limiting conditions, and their families from across the Central South. We all voted unanimously to make Naomi House our new charity. Susan will phone Naomi House to let them know and to ask if they have a collection tin we could use.</p>	SV
7.	<p>New Committee Members.</p> <p>We all welcomed our new member, Jacqueline Riddles.</p>	
8.	<p>Any Other Business.</p> <ul style="list-style-type: none"> • Susan asked how the monthly walks are progressing. Andy said they are still going quite well, and he has 4 regulars who like to join each time, and who are committed enough to phone if they cannot attend. <p>We are not getting any new walkers however, but Andy is happy to keep going with the walks as he would not want to cancel on the regulars as they seem to enjoy them. Mo suggested that when she hands out the GP Patient Survey questionnaire she will also hand out the latest Walk poster to try and find more walkers.</p> <p>The next walk is taking place on Monday 3 October. Susan and Andy will liaise to ensure that the latest date is advertised in the surgery.</p> <ul style="list-style-type: none"> • The next surgery newsletter is due just before Christmas. We will ensure that an article on our new charity will be included. • This year's flu clinics will be held on Sat 1 and Sat 15 October. Andy and Jane will help out on the 1st. Mo (Y) will help out on the 15th and Jacqueline may also be able to help. The Door Key code is C63040. • Susan will organise a name badge for Jacqueline, Andy and Jane. • We all agreed that it would be lovely to organise another Christmas Party. We agreed on a Wednesday afternoon in December. Date to be arranged. • Susan would like to look into setting up End of Life Care sessions for families coping with end of life care, to help educate them with specialist help, and she would like the Patient Group to be involved. More to follow in due course. • (Following the meeting) – Maureen Curran will not be able to attend any of our meetings in the future due to her work schedule. However, we are delighted to hear that Maureen is happy to stay as a 'virtual' member of our group and is willing to help out at events when she can. 	SV/AW-K
9.	<p>Date of next Meeting.</p> <p>Friday, 4 November 2011, 9.30 am at New Wokingham Road Surgery.</p>	