

The Patients' Group Meeting

Friday 22 July 2011, 9.00 am

Minutes

Andrew Wells-King	+	Maureen Curran	-
Susan Vickers	+	Jane Currie	+
Mo Yeatman	+		

	Minutes	Action
1.	<p>Apologies.</p> <p>Maureen Curran.</p>	
2.	<p>Minutes from last meeting.</p> <p>These Minutes were accepted as correct.</p>	
3.	<p>Walk for Health & Waiver.</p> <p>We have held several walks over the past few months and besides ourselves, we have had around 4 people come along on the walks, who are becoming regulars. Hopefully our next newsletter may find some new patients wishing to join us.</p> <p>Susan said she can think of a patient who may benefit from coming to one of our walks and asked if we were happy for her to phone him, which if course we all agreed was fine.</p> <p>Our next walk is booked for Mon 8 August at Dinton Pastures. Andy has sent Susan an email giving the details for Susan/Julie Ann to put into poster format to advertise the walk.</p>	<p>SV</p> <p>SV/JAW</p>
4.	<p>Wokingham Consortium.</p> <p>Andy is continuing to make excellent progress with other patient groups. He has attended 2 patient group meetings at Wargrave. It was agreed to set up a meeting with the GP Consortium and the meeting was held on 7 July.</p> <p>One thing of note to highlight is that the GP Consortium want to look at PPG's to find out how patients feel about their surgery services. This would mean setting up a Patients' Reference Group. We may therefore be asked to set something up at some point in the future and then decide how to achieve it.</p> <p>The next meeting is taking place in October and Andy will attend to find out what is happening.</p>	
5.	<p>NAPP</p> <p>At our last meeting Andy mentioned NAPP (National Association for Patient</p>	

	<p>Participation) which is an organisation which promotes and supports patient participation in primary care and asked whether we should join. Susan was happy for us to join and for the surgery to pay the annual fee.</p> <p>Andy has now looked into this and it will cost £50 a year to become a member. He said we can download useful information from their website so he cannot see much value in joining and paying an annual fee. He suggested that we put a hold on this for now as. We all agreed with his suggestion.</p>	
6.	<p>Questionnaire.</p> <p>Mo (Yeatman) has made good progress on canvassing patients for our patient questionnaire. Susan said there is no time limit on this, so if Maureen is happy to continue to canvass patients every now and then, that would be great.</p>	MY
7.	<p>Finance.</p> <p>Mo has counted and banked donations raised so far, which come to £148.40. Mo and Susan were not sure where to bank it as we all agreed it is not worth opening a PPG account. Mo was therefore happy to bank it in her own account.</p> <p>Susan said that the surgery has recently had a wheelchair donated to them by one of the patients which is perfect for patients with mobility problems to use. As a courtesy, Susan asked if we were happy to use this and think about changing our charity. We all agreed that this was a sensible idea.</p> <p>We will need to change the donation information on the charity tin which sits on the reception desk.</p> <p>Susan suggested that we could ask the patients what they would like us to raise funds for. We all thought this was a good idea and we will put something to this effect in our next PPG newsletter.</p>	
8.	<p>Any Other Business.</p> <p>a) Next Patient Group Newsletter - articles to be written. Susan is happy to write some though she is not supposed to!</p> <p>Susan – Wheelchair donation Susan – Nominations for new charity collection Susan/Mo – COATS Andy – Partnership working with other patient groups/GP consortium Andy – Update on Walks Jane – Adult carers</p> <p>Aim for end August/beg September copy date.</p> <p>b) The baby changing table has now been moved downstairs. Still need to buy a baby changing mat and a nappy bin and a sign needs to put up above the table.</p> <p>c) Crowthorne Eye – Jane will write an article about our Patient Group for inclusion in the next edition of this magazine. Needs to be done by end Aug.</p>	

d)	Mo and Andy both gave good feedback on their excellent care at the Royal Berks Hospital. Susan asked for their consent to give some feedback to the hospital, which they were happy for Susan to do.	
9.	Date of next Meeting. Friday, 23 Sept, 9.30 am at New Wokingham Road Surgery.	