

## The Patients' Group Meeting

Friday 13 September 2013, 9.30 am

### Minutes

Andrew Wells-King	+	Mo Yeatman	-
Susan Vickers	+	Frances Sivyer	+
Roger Yeatman (virtual)		Jane Currie	+
James O'Meara	+		

	Minutes	Action
1.	<p>Apologies.</p> <p>Apologies were received from Mo.</p>	
2.	<p>Minutes from last meeting.</p> <p>These Minutes were accepted as correct.</p>	
3.	<p>Flu Clinics</p> <p>This year's Saturday clinics are taking place on 28 September and 12 October. Andy and his wife Maureen have confirmed they can attend both dates to help out as usual and Jane can attend the October date.</p> <p>Susan confirmed that there will be plenty of helpers for both sessions. As well as the usual two vaccines there will be an additional vaccine available for 70 &amp; 79 year olds which is to protect against shingles, although their stock is relatively low.</p>	
4.	<p>Old &amp; Lonely Party</p> <p>Susan gave us the sad news that [redacted] has recently passed away, who came to our party last year. We have always had lovely feedback from the patients that attend our annual party so we all agreed to hold another party this year. We agreed that the date will be Wednesday 18 December at 2 - 3.30pm. As usual, the more helpers on the day the better ☺</p> <p>Susan is again happy to invite the relevant patients and organise the arrangements for the day. Andy and Jane are happy to collect any patients who need a lift. We all agreed to help contact any patients as required.</p> <p>And finally, we agreed that we will take some photos this year to remind us all of a lovely afternoon and the lovely patients that attended.</p>	
5.	<p>Healthwatch Wokingham – Patient Engagement/Awareness</p> <p>Andy referred to an email from Nick Durman, who is the newly appointed Health Watch Officer for Wokingham borough. Nick would like to arrange</p>	

	<p>an awareness session with each PPG in Wokingham. Andy asked us if we would be happy to invite Nick to a future meeting.</p> <p>Susan confirmed that she has already been in touch with Nick and has arranged for him to come in and meet with her to have an overview of our surgery and patients. We all agreed it would be useful to invite him to our next meeting.</p> <p>Andy will contact Nick to invite him to our next meeting (on 24 Jan).</p>	AW-K
6.	<p>Next WCCG Questionnaire</p> <p>We have all recently seen the results of the first surveys that the Wokingham PPGs sent out. At some point there will be another survey. Andy asked if we have any particular questions that we would want included in the next one. The general consensus was that everything is fairly stable and patients are generally content so we have no need for any specific questions.</p> <p>The next WCCG meeting is taking place on Thursday 19 September at 7.00 pm. Jane has been asked to attend the Ascot Alzheimer's carers support group meeting which is taking place on the same evening, so has given her apologies to the group, and particularly Andy, for not being able to attend the WCCG with him this time.</p>	
7.	<p>Charity and Accounts</p> <p>Unfortunately Mo was too poorly to attend today's meeting so we will carry forward this agenda item to our next meeting.</p>	
8.	<p>Any Other Business.</p> <p>None.</p>	
9.	<p>Date of next Meeting.</p> <p>Friday 24 January 2014 at 9.30 am.</p>	