

New Wokingham Road Surgery Patient Participation Group

Minutes of the Meeting held on 31st March 2023 at 9.30am

Present:

Andy Wells-King (AW-K) – Chairman	Sally Abbott (SA)
David Broderick (DB)	Sue Honey (SH)
Brenda Metcalf (BM)	Judy O'Regan
Rhona Stainthorp (RS)	Mary Twomey (MT) –Treasurer
Noel Twomey (NT)	Jasmin Bushnell (JB) – Secretary

1. **Apologies:** Gary Curran, Laura Dalwood, Sheila Dinan.
Laura and Sheila were not able to attend this meeting as there were staff off sick with Covid and they were needed to cover in the Surgery.
2. **Minutes of the Meeting:** - Wednesday 13th January 2023 were approved.
3. **Matters Arising:** A photograph of the Walking Group had been sent to MCMC and a Walking Group Poster had been done and put up in the Surgery.
4. **Information from the Practice:** There was none.
5. **Treasurer's Report:** Currently there is £193.94 in the bank. Another £100 was sent to MCMC this week. We have now sent a total of £2600 to MCMC. £73.00 has been collected from Group Walks since the last meeting.
6. **Update from the PPG Forum:** There was none.
7. **NAPP (National Association for Patient Participation).** The Surgery has paid £40 to NAPP and currently is awaiting a Certificate. NAPP used to send out a Newsletter but this has been changed to a Patient Group Forum Sheet. This tells of other PPG's and what they have achieved. AW-K will forward the Patient Group Forum Sheet to all on our PPG. If anyone does not wish to receive it, please tell AW-K.
8. **Any Other Business:**
 - a) SH will take on updating the poster in the Surgery about MCMC. SH also informed those present that there is a "NWR Surgery" page on Facebook and also a page for ourselves "NWR Surgery PPG Patient Group". Sue will also update our page with new amounts given to MCMC.

- b) AW-K will speak to Laura about the reinstating of books for sale in the Surgery. JO'R gave a warning for anyone taking on the book tidying that some patients bring in very large bags of books which need sorting and some of which will need disposing of.
- c) SA asked if a date for Spring vaccinations for the vulnerable had been announced but there is no update on this yet.
- d) BM queried Continuity of care, ie she felt an email should be sent to the Doctor who is treating the patient, not the patient's named Doctor.

Also from BM:- No-reply accurx3@nhs.net goes into spam!

- e) SH brought up the possibility of informing patients of buying the three monthly block for medications which generally work out cheaper than individual repeat prescriptions. RS asked whether this kind of information should be on the Surgery website. A conversation took place on whether there was a place for patients to find answers to general queries such as the above or the possibility of setting up a Q & A section on the Surgery website. AW-K will liaise with Laura about this.

Action AW-K

- 9. **Date of Next Meeting:** The next Meeting will be on Friday 19th May 2023 at 9.30am.

JB 3.4.23