

**New Wokingham Road Surgery Patient Participation Group**  
**Minutes of the Meeting held on 28<sup>th</sup> June 2019**

Present

Andy Wells-King  
Brian O'Regan  
Judy O'Regan  
Brenda Metcalf  
Sue Honey  
Mary Twomey  
Noel Twomey  
Jasmin Bushnell  
Jane Kirkwood

Before the meeting, Dr Evans gave the committee a short presentation on Primary Care Networks (PCN). This is a group of practices that have combined patient numbers of between 30 and 50 thousand. Our PCN is going to be us, together with Woosehill and Wokingham Medical Centre (WMC), incorporating Burma Hills.

The idea of a PCN is to facilitate working at a greater scale. This may allow PCNs to employ staff that a single practice could not do, such as physiotherapists or community pharmacists.

It is also expected that much of the new funding that may come into general practice as part of the long-term NHS plan will be dependent on a practice being part of a PCN. This will not make a difference to the individual day-to-day working of a practice and patients will not be expected to see doctors at other practices. Our medical director will be Dr Vipin Bhardwaj from WMC and he will represent our PCN. We have not yet employed anybody in our PCN structure but it looks like the funding from NHS England will initially be looking to fund a social prescribing link-worker and possibly a pharmacist to work in the GP practices. It is still in the early days of the PCN's and the situation will become clear in the coming months as how we will work together effectively. It will be the responsibility of PCN's to ensure that extended hours in general practice provision is provided for, for example.

Patients will be informed of any changes that will affect them, but at the moment there are none. It is likely that in the future, those that are able may be asked to have a consultation via Skype, but that is not happening at the moment.

Dr Evans was thanked for taking time out of his busy day to speak to the committee, it was very much appreciated.

The committee meeting commenced at 09.40

1. **Apologies** - Debbie Tomlin
2. **Minutes of the Meeting** held on 26<sup>th</sup> April 2019 were approved
3. **Matter Arising** – There were none.
4. **Treasurer's Report** – Since the last meeting another £100 has been sent to MCMC so £1700 has been sent since September 2016.

5. **Friends and Family Test** – April and May’s results were discussed. All the comments were very favourable. During the PPG Awareness week is 10<sup>th</sup> – 15<sup>th</sup> June, members of the committee were in the surgery to ascertain patients’ views and to ask them to complete a Friends and Family Test. It became apparent that some of those who put ‘unlikely’ did so because they did not want more people joining the practice. Whilst this view is understandable, it badly reflects on the monthly results which have to be officially recorded. It was felt that having PPG committee members encouraging patients to complete the forms, and at the same time making them aware of the PPG, was a good thing. It was suggested we arrange another session for the Autumn.
6. **Update from PPG Forum** – nothing to report. The minutes from the meeting held in May have yet to be published.
7. **Diabetes Meeting April 2020** – It was suggested we hold a meeting in September to discuss this event. AW-K will contact Nick from Healthwatch to see if he can join us on either the 13<sup>th</sup> or 20<sup>th</sup> September. Ringmead Crowthorne (previously known as Heath Hill Road) will not be joining us although they will publicise the meeting at their surgery. NWRd surgery has agreed to fully fund the event. The meeting will concentrate on Type 2 diabetes and hopefully Diabetes UK will be able to supply a speaker. AW-K to contact. **Action: AW-K**
8. **Information from the Practice** – The six months closure to Ringmead Crowthorne will be coming to an end on 14<sup>th</sup> July. The partners have agreed to lift this closure, but it will be monitored closely and reassessed as needed.

PPG Awareness week/FFT feedback – The committee was thanked on behalf of the Partners, Susan Vickers and everyone at the practice for giving up their time during the week. 103 of the 108 forms completed would recommend us. A few negatives or don’t knows (see item 5.).

Patient Wifi should be available soon.

Clinician windows – a new one-way film has been installed to allow additional light into the consulting and treatment rooms. The waiting room will also have them fitted as this will cool the waiting room and enable the blinds to be removed.

9. **Any Other Business** – There was none.
10. **Date of next meeting** – will be either 13<sup>th</sup> or 20<sup>th</sup> September and combined with the Diabetes meeting. AW-K will confirm the date once he has contacted Andy from Wokingham Healthwatch.

The meeting closed at 10.35

30.06.19 BM