

**New Wokingham Road Surgery Patient Participation Group  
Minutes of the Meeting held on 27<sup>th</sup> July 2018**

Present

Andy Wells-King  
Brian O'Regan  
Judy O'Regan  
Brenda Metcalf  
Sue Honey  
Jane Kirkwood  
Noel Twomey  
Mary Twomey

1. Apologies - There were no apologies.

2. Minutes of the Meeting held on 27<sup>th</sup> April 2018 were approved.

3. Matter Arising

TIPS abbreviation relates to planned afternoon closures of surgeries for training purposes.

4. Treasurer's Report

A total of £1300 has now been sent to My Cancer My Choices. Christine Smith, treasurer of MCMC had said that our donations had contributed to the charity having sessions once a week in West Berkshire. We had also had a letter of thanks from MCMC Chairman, Colin Maclean.

5. Friends and Family Test – April, May, June

One comment received queried names being displayed on the screen. Again, unlikely had been chosen with no explanation. JK had received a survey asking for suggestions as to how to improve the Friends and Family test. She has suggested fewer options on the form.

6. Joint Venture Update – Meeting 27<sup>th</sup> September 2018 - Emotional Wellbeing and You

Mark Sanders has confirmed he will arrange a speaker. There will be 11 exhibitors. Both Healthwatch logos are on the poster. Date of next meeting is 29<sup>th</sup> August.

7. Update from PPG Forum - Very little to report. The future of the PPG Forum is in doubt unless Tony Lloyd agrees to stand as Chair again, which it is hoped he will do.

8. Newsletter – Excellent newsletter recently distributed by email and on the website. Also available to pick up from reception. Very informative.

9. Information from the Practice

**Staff news** – Two new receptionists are fitting in well. Admin tasks are being redistributed due to the change in staff roles.

**GDPR** – The surgery is compliant with the new rules. The New Privacy Notice / How we use your Information / Privacy Statement is on the surgery website and in the waiting room.

**7 day working from 1<sup>st</sup> October 2018** - Nothing can be planned to implement this as WCCG has not distributed the relevant information to surgeries. This is being chased.

Existing Enhanced Access CES runs from 1<sup>st</sup> April 2018 to 31<sup>st</sup> March 2019. This existing CES will be terminated or amended from 1<sup>st</sup> October 2018 when the national Enhanced Access requirements come into place.

NHS England told CCGs to commission a service including 8am – 8pm access to GPs weekdays and weekends including bank holidays.

**National Diabetes Prevention Programme** – has a change of provider. The surgery is identifying and inviting patients at risk of type 2 diabetes to take part in a free 9 month behaviour change programme. Patients can also self refer.

**Footfall** – no progress. Still waiting to hear next steps.

JK left meeting at 10.30

10. Any Other Business – there was none.

11. Date of next meeting - The next meeting will be held on Friday 31<sup>st</sup> August 2018

Meeting closed at 10.40.

3/8/18

BM