

**New Wokingham Road Surgery Patient Participation Group  
Minutes of the Meeting held on 24<sup>th</sup> January 2020**

Present

Andy Wells-King  
Brian O'Regan  
Brenda Metcalf  
Sue Honey  
Mary Twomey  
Jasmin Bushnell  
Jane Kirkwood  
Debbie Tomlin

1. **Apologies** – Judy O'Regan and Noel Twomey
2. **Minutes of the Meeting** held on 8<sup>th</sup> November 19 were approved.
3. **Matter Arising** – There were none.
4. **Treasurer's Report** – JO'R will shortly be sending MCMC another £100, bringing the total raised to date £2000.
5. **Friends and Family Test** – October, November and December 19 results were reviewed. Overall, very satisfactory.
6. **Joint Venture Review** – Ringmead PPG has yet to book speakers for the events so AW-K is actively looking for speakers. SH has contacted Talking Therapies and they are keen to have a stall and would speak if required. The new Wellness Centre in Crowthorne are very keen to help. AW-K has a meeting with N Durman on the 27<sup>th</sup> January. It was agreed that if an event such as this was organised again, and the practice was willing to pay the expenses, we would run it ourselves without the involvement of Ringmead PPG.
7. **Update from PPG Forum** – There has been no meeting and no information received.
8. **Information from the Practice** –
  - Dr Chau and Dr Oakley's last day will be Wed 25<sup>th</sup> March.
  - Dr Richard Bishop has accepted the role of Partner GP at NWR and will start at the beginning of April.
  - The Diabetes Specialist Nurse left at the end of December but is willing to locum on Fridays if needed. Dr Bishop's speciality is Diabetes management, so going forward, diabetes care is still in safe hands.
  - One Practice Nurse has resigned, but another has increased her hours, so there is no loss of nursing hours. She is also now trained in childhood immunisation and smears.
  - CQC GP provider information collection telephone call took place on the 9<sup>th</sup> Jan 2020. This went well. A CQC inspection is due in 6 months' time.
  - Travel Immunisation Clinic – The review is now complete and as this is not an NHS provision, the surgery will no longer be providing chargeable travel clinics. NHS immunisations – Polio (given as a combination of Diphtheria/Tetanus/Polio), Typhoid, Hep A and Cholera, will still be available at the surgery.

9. **Any Other Business** – The Sherry and Mince Pie afternoon was very successful, although numbers were down. BM has requested a copy of the invitation if she makes the phone calls about transport this year.

The flu clinics went well. However, difficulty in getting correct vaccines for certain groups proved frustrating and in one instance, patients had to be referred to a pharmacist. Patients in 'at risk' groups have been contacted to ensure they receive their flu vaccination.

10. **Date of next meeting** – Friday 13<sup>th</sup> March at 09.30

There being no further business the meeting closed at 10.25

24.1.2020 BM