

Minutes of the Meeting of the New Wokingham Rd Surgery Patient Participation Group held on 23rd October 2015.

Present: Andy Wells-King
Eleanor London
Jane Currie
Judy O'Regan
Brian O'Regan
Brenda Metcalfe
Dani Wheeler

1. Welcome

Andy welcomed to the meeting Dani Wheeler, Receptionist, who has taken a keen interest in the Group and helps out with a lot of activities including surveys, newsletters and the Christmas Party.

2. Minutes of the Meeting held on 24th July

The minutes of this meeting were approved

3. Matters Arising

All matters arising were on the agenda

4. Vision for Primary Care Services (CCG Consultation)

The group discussed the contents of this consultation paper and the following points were noted for Andy to take back to the PPG Forum meeting:-

- The paper states that "most people have told us so far...." We would be keen to know who "most people" are. Has there been previous consultation?
- There was concern about the proposal for Physician Associates, in the absence of any details. E.g. what will be their level of training, how will they differ from current Nurse Practitioners, who will decide who will see a GP and who will see the Physician Associate. If implementation is proposed from 2019 how will training be accredited and organised? Jane reported that the GPs had similar concerns about this proposal.
- How will proposed new "super practices" be built and funded?
- The statement that GPs will be mainly responsible for the care of over 75s is of concern and there is a worry that it could lead to the development of private GP practice for those who could afford to pay and preferred to see a GP rather than a Physician's Associate.
- The concept of Neighbourhood Clusters needs to take account of access difficulties for the elderly and infirm and for those with no transport
- It is recognised that at national and local level there is a need to make GP practice a more attractive option for doctors
- The concept of 7-day working for GP practices needs further consideration. Whilst out of hours care is necessary for urgent problems the group feels that 7-day working for regular appointments is neither a priority nor is achievable given the resources which would be required.

Andy will take these comments to the PPG Forum Meeting in November **AW-K**

5. Joint Venture with Heath Hill Rd

Andy reported that it has now been decided to hold a Joint Venture with Heath Hill Rd Surgery entitled "Right Care; Right Place". This will take the form of a public meeting on the evening of 21 April 2016, at the Morgan Centre, with speakers on a number of issues including where to go for out of hours care, and Emergency Responders.

The group discussed a number of possibilities for advertising, including text messages from the practice, Crowthorne Eye, the Library, local notice boards, and social media. Jane will look into those suggestions which would involve the Practice and will also investigate whether Insurance for the event (public liability) can be arranged via the practice **JC**

Andy said that there would be a meeting of the Joint Venture Group on 20th November at 12.30 pm for anyone who was interested in participating along with him and Brenda. Further meetings will be planned focusing on a particular medical condition, e.g. Diabetes, heart health

A question was asked about who will chair the meeting next April. Andy will raise this at the Joint Venture Meeting **AW-K**

6. PPG Forum Election of Officers

The next meeting of the PPG Forum on 19 November will deal with the election of new officers, a revised constitution, and responses to the Vision for Primary Care Services. There were no nominations from this group for new officers.

7. Friends and Family Test

This will now be a standing item on each agenda. It was noted that the September results, previously distributed by Jane, were very good, with some excellent comments.

8. Sign Up To Safety

Jane had previously distributed this information, giving details of how the surgery had signed up to this NHS initiative.

9. Surgery Web Page

Jane and Dani reported that the web page will be going live in Monday. Patients will be given hand-outs at reception showing details of the web page.

10. Christmas Party for the Elderly

Susan, Practice Manager, will be raising this with partners at the next business meeting and Dani will notify us all of the agreed date, **DW**

11. Flu Clinics

These have been going smoothly with expected numbers attending

12. Walk Update

Andy reported that numbers are now up to 20. Judy has again organised a Christmas lunch for participants.

The walks will be advertised on the Events page of the Website **JC / DW**

13. Treasurer's Report

Judy reported that over £900 has now been raised and paid to the Hearing Dogs Charity. A decision needs to be made soon on whether to select a new charity or continue with this one. Eleanor will put this on the agenda for the next meeting.

EL

14. Patients Reference Group

Jane reported that there are now 123 members on the PRG, who can be contacted for patient surveys. This will also be publicised on the website to encourage more patients to participate.

JC

15. CQC Inspection

Jane reported that the timescale had now been amended, and the Inspection could take place any time up to October 2016, with two weeks notice

16. Repeat Prescriptions

Brenda reported a problem in obtaining repeat prescriptions via Patient Access. Jane will investigate this.

JC

17. Hospital At Home

Eleanor reported that at the last PPG Forum it had been reported that the Hospital At Home trial did not seem to be successful and it was likely that it would be abandoned.

18. Date of Next Meeting

The next meeting will be held on Friday 22nd January 2016.

EL

9th November 2015