

New Wokingham Road Surgery Patient Participation Group Minutes of the Meeting held on 9th September 2016

Present

Andy Wells-King
Eleanor London
Brian O'Regan
Judy O'Regan
Brenda Metcalfe
Dani Wheeler

1. Apologies

Apologies were received from Sue Honey, Jane Currie, and Dani Wheeler (for the first part of the meeting).

2. Presentation of cheque to Hearing Dogs for the Deaf

Mr. Nicholas Orpin, Community Fundraising Manager, for the Hearing Dogs for the Deaf joined the meeting, along with George Street and his Hearing Dog Jake. A cheque for £1,100 was presented and afterwards Nicholas and George described the work of Hearing Dogs and gave us a demonstration with Jake.

It was agreed that Eleanor would write to Nicholas to thank him for coming. **EL**

3. Minutes of the Meeting held on 10th June 2016

These Minutes were approved, along with the Minutes of the AGM held on the same day.

4. Matters Arising

It was agreed that the items referred to in point number 9 of the minutes will be deferred until Jane is able to return.

5. Friends and Family Test

Test Results for May, June and July were noted. Again, all results were excellent.

6. Health Meeting 23rd June 2016

Andy had distributed brief notes of the meeting attended on 23rd June by himself and Eleanor regarding future Primary Care Services. The shortage of GPs in the future is leading to a number of alternative solutions including the recruitment of Physician Associates in GP practices and the development of very large multi-practices. The group's view was that although some of these developments may be necessary, they are not always beneficial to patients.

It was agreed that Eleanor would write to Phillip Lee MP on behalf of the PPG to ask what the Government was doing to encourage the recruitment of GPs and what were its plans for the future of GP Services. **EL**

7. Wargrave PPG Letter

Andy had previously distributed a letter which has been issued to patients by Wargrave PPG outlining some of the possible changes to GP Family Services. The group discussed whether we would wish to do anything similar but there were

concerns that this might adversely alarm some people and generate unwanted media attention.

It was therefore agreed that Andy will find out from the PPG Forum on 6th October and Tony Lloyd how the letter was received. **AWK**

8. Joint Venture Update

Andy reported on the meeting held on 7th September, also attended by Eleanor and Brenda. The next Joint Venture will be held on 30th March 2017 on the topic of Diabetes. Andy has approached Wellington College as a possible venue; if not, Morgan Centre will be hired instead. Wokingham Healthwatch have agreed to provide Public Liability Insurance. The meeting will include a medical speaker, views from patients, maybe something about nutrition, and there will be stalls from interested local organisations. Andy has already contacted Diabetes UK and Healthwatch have contacted the CCG about possible medical speakers. Heath Hill Road PPG will also be asked to help get in touch with possible stallholders and Andy will contact members of this group if we need to get in touch with anyone else. **AWK**

9. Review of Charity

The group had previously asked the GPs whether it was appropriate to raise money for a 24 hour blood pressure monitor. The cost of this would be around £1,300 but Dani explained that this was not necessarily a high priority for the GPs.

After some discussion, it was agreed that Dani will get some more information on a local charity, My Cancer My Choices, which is attached to the chemotherapy unit at Brants Bridge. She will email us with further information so we can make a decision prior to the next meeting about whether this is a suitable charity for our fundraising.

DW

10. Flu Clinics

These will be held on 24th September (Dr. Evans) and 15th October (Drs. Chau and Oakley). As usual, members of the PPG will help out. Andy and Sue can do 24th September. Brian, Judy, Brenda and Eleanor will do 15th October. Both start at 8.15am.

ALL

11. Christmas Party

Dani will consult with GPs about a suitable date for the Christmas Party for the elderly.

DW

12. Treasurer's Report

Judy distributed the accounts showing that there is currently £194.18 in the account for the next charity.

13. Newsletter

Dani is currently preparing a surgery newsletter. It was agreed that we will add information about fundraising (Judy) and about the joint event (Andy).

JO'R & AWK

Andy will also prepare something for the Crowthorne Eye.

AWK

14. Hearing Aid Batteries

Brenda questioned why patients had to enter their date of birth on the signing sheet for hearing aid batteries as this can be seen by other patients. Dani explained that this

information is needed for the hospitals where the hearing aid was issued, but the date of birth can be left blank by patients and filled in by practice staff afterwards.

15. Disabled Driving Space

Brenda had noticed that drivers using the disabled driving space were having to reverse out on to the main road. If changes are ever to be made to the layout of the small car parking area, it was asked that the disabled space could be moved to enable drivers to drive forwards.

16. Touch Button

It was noted that patients are not always aware of having to use the touch button in the lobby area and are instead trying to push the door open. Dani was asked to raise with her colleagues whether anything could be done to draw more attention to this button.

DW

17. Date of next Meeting

The next meeting will be held on Friday 25th November 2016.

EL

16/09/2016