

**New Wokingham Road Surgery Patient Participation Group  
Minutes of the Meeting held on 20<sup>th</sup> January 2017**

Present

Andy Wells-King  
Eleanor London  
Brian O'Regan  
Judy O'Regan  
Brenda Metcalfe  
Dani Wheeler

1. Apologies

Apologies were received from Sue and Sheila.

2. Minutes of the Meeting held on 25<sup>th</sup> November 2016

These Minutes were approved.

3. Friends and Family Test

Test Results for November and December were noted. These were again very good results with all comments being positive. It was noted that there are now fewer people completing the survey, probably because they have already done so in the past.

4. Joint Venture Update

Andy reported the following:

- All speakers have now been booked including Dr. Richard Bishop from Woosehill who is conducting a pilot on pre- diabetes
- The hall and all stall holders have been booked. It is estimated that the hall will seat up to 100
- Andy will chair the event
- Advertising is now underway. Details are already on the Practice website. Posters will be available in the next couple of days. Details will also be placed on the waiting area TV and on social media. An article has also been sent for the next edition of Crowthorne Eye.
- A booking system has been set up through "Eventbright"

5. PPG Forum Update

No-one from this group was able to attend the most recent meeting due to adverse weather.

6. Christmas Party for Patients

The Christmas party was thought by all to have been a success and was well received by the patients who were invited.

7. GP Extended Hours

Discussion took place on the recent government announcement that GP practices would be penalised if they did not extend their appointment hours to 8am – 8pm, 7 days a week. Members of the group were united in their opinion that this would have an extremely adverse effect on this surgery where patients can always get a same day appointment and already have 2 evenings a week and 2 Saturday mornings a month when appointments can be made.

It was noted that, if enforced, the same number of appointments would have to be spread over 7 days and that there is a national shortage of GP's to provide these extra hours. It was also noted that the main problem in A & E units was the shortage of beds in hospitals, primarily caused by the lack of investment in social care.

It was agreed that Eleanor will write on behalf of the Group to Dr. Chau expressing our support for current arrangements and concerns about these proposals, with a copy to the CCG.

We will also write to Dr. Philip Lee, M.P. and to the Royal College of GP's **EL**

#### 8. Treasurer's Report

Judy reported that over £300 has been paid to My Cancer, My Choices and there is £87.22 in reserve. Judy will ask Sue to prepare a notice to this effect for the notice board **SH**

#### 9. Other Business

- There has been no further talk on social media about the problems getting appointments at the Heath Hill Road surgery, but Dani confirmed that they are still getting requests from patients there to transfer surgeries.
- Judy reported for information that Bracknell Forest Council have a very good system for support of carers and they have also recently launched a series of fitness and exercise classes for those in the community
- Dani reported that Dr. Oakley had been to a meeting of the CCG where it was confirmed that the TRL housing development will be deemed part of Bracknell Forest and therefore patients will be required to register with Bracknell Forest surgeries. However this practice will have to absorb the smaller development on the "Charities" land.

#### 10. Date of next Meeting

The next meeting will be held on Friday 17th March 2017 at 9.30am.

EL

27/1/2017