

**New Wokingham Road Surgery Patient Participation Group  
Minutes of the Meeting held on 9<sup>th</sup> June 2017**

Present

Andy Wells-King  
Eleanor London  
Brian O'Regan  
Judy O'Regan  
Brenda Metcalfe  
Jane Currie  
Mary Twomey  
Noel Twomey

1. Apologies

Apologies were received from Sue and Dani.

2. Minutes of the Meeting held on 17<sup>th</sup> March 2017.

These Minutes were approved.

3. Friends and Family Test

- March – very good results were noted.
- April – again very good results. On the point of regular health checks, it was noted that as this is a small practice, it does not have the resources for routine health checks on request. Regarding blood tests, Jane indicated that Dawn already operates appointments every five minutes. It is regrettable that there are still a number of missed appointments. On the matter of self-booking, patients can still ask the receptionists to book them in or to check if they are booked in, if they have any doubt.
- May – again excellent results.

4. Joint Venture Review

Andy reported that the event on Diabetes held at the end of March was very well attended and good feedback had been received. However, it was noted that these events require a lot of hard work to organise, and if a decision is taken to hold one next year, it would probably be better to delay it until September due to all the work required.

5. Update on PPG Forum

Andy reported that the forum is still meeting, but no volunteers are coming forward to officer positions.

6. Online Booking

Discussion took place on what measures could be taken to encourage more people to access online booking. It was noted that at the moment only limited appointments are available through the online system, but this number will increase in the future. Jane will check if there is anything about online booking on the PPG notice board, and Jane and Dani will draft something for the next newsletter.

**JC / DW**

7. Newsletter

There is no date yet for the next newsletter but it was agreed that Andy will draft a piece about our fundraising and the new chosen charity, and Jane will publicise services for Carers.

**AWK / JC**

8. Offer of funding for heart monitors

Andy reported that he had received a phone call from a patient, who was offering to buy heart monitors, and any technology required, for the surgery but the surgery had declined this offer. In communication with Susan Vickers, Practice Manager, it was explained that the fitting and analysis of heart rate monitors required specialist skills which are based in Cardiology Departments of hospitals. However, Susan had pointed out that the surgery would welcome the purchase of additional blood pressure monitors, if the patient would be willing to fund these.

Andy said he will ring the patient to explain this to her and ask for her address so that Eleanor could write to thank her for her kind offer. (Since the meeting, this telephone call has taken place, and the lady did not require a thank you letter and is considering as an alternative the purchase of a BP monitor).

**AWK / EL**

9. Treasurer's Report

Judy referred to the summary distributed at the AGM, showing that £600 had so far been paid to My Cancer, My Choices and there is £134 in reserve. It was also agreed that Eleanor should write to Sue Honey to thank her for her personal fundraising efforts during the last couple of months.

**EL**

10. Other Business

- INR blood tests – Noel reported that at his previous surgery (not in this area), INR blood tests were performed on an automated machine whereby results were available immediately in the surgery. This meant that GPs and patients did not have to wait for results to come back from the hospital. It is believed that such a system is not available for GP surgeries linked with Frimley Park Hospital, but Jane will ask the practice partners if there is any possibility of this system being operated in this area.
- PPG walks – Andy reported that the California Country Park walk had gone well but the café there is closed each Monday. Further walks in this area will use the Finchampstead FBC facility instead. The next walk will be held in Fleet.

**JC**

11. Date of next Meeting

The next meeting will be held on Friday 18<sup>th</sup> August at 9.30am.

EL

21/06/2017