

The Patients' Group Meeting

Friday 13 August 2010, 9.30 am

Minutes

Susan Vickers	+	Julie Ann Wheeler	+
Andrew Wells-King	+	Simeon Kingsland	-
Mo Yeatman	-	Maureen Curran	-
Jane Currie	+		

	Minutes	Action
1.	<p>Apologies.</p> <ul style="list-style-type: none"> Apologies received from Mo Curran & Simeon. 	
2.	<p>Minutes from last meeting</p> <ul style="list-style-type: none"> These Minutes were accepted as correct. 	
3.	<p>New Committee Members.</p> <ul style="list-style-type: none"> As we have lost two of our members (Alex Barrie & Barrie Jones) should we be thinking about inviting new members to the group? <p>The general consensus was that as long as the remaining members continue with the Group, we are still providing a good representation of the surgery's patients. We all agreed, however, to keep in mind any new, potential members if we meet anyone suitable.</p>	
4.	<p>Health and Fitness Walk.</p> <ul style="list-style-type: none"> Susan has written to Wellington College to ask permission for us to have a health & fitness walk in the grounds of the college. <p>Andy wondered if the college has maps of walks which could help us plan our route. Jane said she was intending to visit the college to ask for a visitors walking pass anyway and will also talk to someone about our request.</p> <p>Susan will forward me her original email to the contact at the college.</p> <p>Andy said that if we hopefully do get some interest in the walk, maybe it could become a regular, monthly event? Everybody thought this was a great idea.</p>	<p>JC</p> <p>SV</p>
5.	NHS White Paper.	

	<ul style="list-style-type: none"> Susan and Julie Ann emailed everyone a copy of the White Paper. <p>The group had a discussion about implications, such as possible job losses within the NHS/PCT, health records/confidentiality issues etc.</p>	
6.	<p>Newsletter.</p> <ul style="list-style-type: none"> Andy asked if there had been any feedback following publication of our first newsletter. Julie Ann said they had had no feedback as such, but that copies were ‘flying off the shelf’! One elderly couple, after reading the newsletter, came in looking for the special chairs. Staff also are aware that patients come into the surgery specifically to pick up newsletters. The next newsletter will be the Surgery newsletter which is due in September. Our next Patient Group newsletter is scheduled for November. We originally agreed that we should take a turn to oversee the publication/content of each newsletter. Maureen Curran oversaw the current edition. No member was identified to oversee the next edition during this meeting. This needs to be discussed at our next meeting. Jane will add as an agenda item. 	JC
7.	<p>Any Other Business</p> <ul style="list-style-type: none"> A reminder to the group to spend 30 minutes or so sitting in the waiting room observing, if and when we can afford the time. The Partners have been gifted a painting from Alice Chau (daughter of Drs Chau & Oakley) which will hang in Dr Oakley’s room. A second painting has been purchased for the waiting area and it has been suggested that the most suitable place to hang it is on the wall behind reception. Susan will be attending a Summary Care Records conference in October and will give feedback to the group. Julie Ann was happy to report that in the 2 months that the Southampton Hospital charity box has been in reception, £98.34 has been raised. We discussed whether we should choose a new charity now or continue with the existing charity. Andy suggested that a suitable time to think about a new charity would be at our AGM. Everyone agreed with this suggestion. Further ideas for fundraising were discussed. A possible toy sale was suggested which everyone thought would be a good idea. Perhaps we could hold a 1 day toy sale at the surgery and ask for a donation to our charity. Any leftover toys we could give to a local charity, perhaps the Thames Hospice shop opposite Waitrose in College Town? Julie Ann will speak to Sheila at the surgery to get her thoughts on whether a toy sale would be viable. 	<p>ALL</p> <p>SV</p> <p>JAW</p>

	<p>Julie told the group that Baby Groups are held on the 1st and 3rd Tuesday afternoons and suggested either of these days would be an ideal time to hold a toy sale, which everyone agreed was a good idea. Julie Ann would be happy to come into the surgery on the Monday before, on her day off, to check toys are ready for sale.</p> <ul style="list-style-type: none"> • Susan gave Jane the name of a patient who cares for her husband. Jane will contact the carer to offer support. • Jane mentioned that she had been perusing the Growing Participation website (www.growingppgs.com) and it gave some examples of what some Patient Participation Groups across the country have been doing. <p>We discussed whether it would be helpful for our group to be in attendance at our practice's annual flu jab clinics, perhaps to help in any way with the smooth running and to help speed up the process for patients. Susan thought this was a lovely idea.</p> <p>Susan said she would advise us of the clinic dates as soon as they are confirmed (they are held Saturday mornings).</p> <ul style="list-style-type: none"> • Susan suggested the possibility of us holding a Christmas party? Perhaps for the most lonely/isolated patients. The group thought this was a great idea, however we need to be careful and sensitive about how we promote it. 	<p>JC</p> <p>SV</p> <p>ALL</p>
8.	<p>Date of next Meeting</p> <ul style="list-style-type: none"> • Friday 24 September, 9.30 am at New Wokingham Road Surgery. 	