

Patient Participation Group Meeting

Friday 11 June 2010, 9.30 am

Minutes

Susan Vickers	-	Julie Ann Wheeler	+
Andrew Wells-King	+	Simeon Kingsland	-
Mo Yeatman	+	Barrie Jones	-
Maureen Curran	+	Alex Barrie	-
Jane Currie	+		

	Minutes	Action
1.	<p>Apologies</p> <ul style="list-style-type: none"> Apologies received from Susan, Simeon and Barry. 	
2.	<p>Minutes from last meeting.</p> <ul style="list-style-type: none"> These Minutes were accepted as correct. 	
3.	<p>Newsletter</p> <ul style="list-style-type: none"> Our first newsletter is almost complete. Simeon is yet to complete his piece for inclusion in the newsletter. Mo will pull all the information together and email to Julie Ann to finalise and distribute. Julie Ann will send us all a copy of the completed newsletter. 	<p>SK MC JAW</p>
4.	<p>Chair purchase</p> <ul style="list-style-type: none"> 2 chairs have been purchased and are now in the waiting room, specifically for patients having difficulty getting in and out of usual height chairs. <p>Notices will be put on the wall above these 2 chairs so that patients are aware who these chairs are for.</p>	<p>JAW</p>
5.	<p>Name badges purchase</p> <ul style="list-style-type: none"> Julie Ann has purchased name badges for all practice staff except GP's and our group. Julie Ann gave the group our name badges to keep. 	
6.	<p>Any Other Business</p> <ul style="list-style-type: none"> Mo had mentioned at a previous meeting that traditional medicine bottles can often be difficult to open and Julie Ann said she would find out about alternative easy open bottles. Julie Ann now confirmed that all surgeries have these in small stocks. Patients should tell their GP they require an 	

	<p>easy open medicine bottle.</p> <ul style="list-style-type: none">• Historical walk – the group discussed this possibility further. Andrew suggested a walking treasure hunt, and maybe open the surgery on a Saturday with coffee and biscuits provided. We agreed not to arrange this until after the summer school holidays. Andrew is happy to take this idea forward.• Julie Ann said that the verbal abuse staff receive has not changed or diminished. Dr Oakley is taking up the cause of this as well as non attendance at appointments.• Julie Ann told the group she is leaving the surgery in December 2010.• Andrew asked the group if we are serving our purpose as a PPG. Julie Ann told us that Dr Chau has been pushing for a PPG and said that we have achieved more in the last few months than ever before. <p>Andrew asked Julie Ann to ask Susan and Dr Chau if we as a group are doing what they expected of us.</p> <ul style="list-style-type: none">• A reminder to the group not to forget to spend 30 minutes or so sitting in the waiting room just watching if and when we can afford the time.	<p>AW-K</p> <p>JAW</p>
7.	<p>Date of next Meeting</p> <ul style="list-style-type: none">• Friday 16 July, 9.30 am at New Wokingham Road Surgery.	