

**New Wokingham Road Surgery Patient Participation Group
Annual General Meeting held on 26th April 2019**

Present

Andy Wells-King
Brian O'Regan
Judy O'Regan
Brenda Metcalf
Sue Honey
Noel Twomey
Mary Twomey
Jasmin Bushnell
Jane Kirkwood
Debbie Tomlin

1. Apologies – There were no apologies. Andy welcomed all to the meeting.
2. Minutes of the meeting held on 27th July 18 were approved. There were no matters arising.
3. Chairman's Report -

As in previous years, we helped to staff the two flu clinics, which enables the practice to get through a lot of patients at each session. Although this year we did have a problem with supplies of the vaccine for the over 65s, this was outside the control of the practice. We also help to organise, and attend, the annual Mince Pie and Sherry Christmas Party. The guests are generally elderly and don't perhaps get out and about much and need a change of scenery and a few friendly faces and the feedback from this is always very positive.

On 27th September, together, with Heath Hill Road Surgery, we held our third health event. It was held again at the Morgan Centre, and this time the focus was on Emotional Wellbeing and You. We had 3 very good speakers and quite a few stands. Unfortunately, it was not as well attended as we had hoped, and realised that next time we must try harder to get the word out there. At present, we are looking provisionally at April of 2020 for our next event, with no thoughts yet on what subject we should cover.

Brian, my vice-chair, and I still attend the PPG Forum meetings and report back. It is still proving very difficult to find people willing to stand as officers. We are, as last year, awaiting the decision of Tony Lloyd, the current chair, to see if he is prepared to stand again, if not the future of the Forum is in doubt. Attending the Forum allows us to get the current thinking of the CCG and NHS England, and to exchange ideas with other PPGs. As reported last year all 4 CCGs have merged to create a single CCG for Berkshire West. Running 4 separate CCGs resulted in a lot of duplication and inefficiency.

Brenda and I attended a meeting in February at Reading to discuss the Integrated Care System and how PPGs can perhaps assist with this work. This is something that will be discussed at the meeting following the AGM.

Something we regularly do, is discuss the feedback from the Friends and Family Test. This way our patients' views are always taken into account, and where necessary acted upon. If at any time you have something that you feel we should discuss, then please get in touch. Our aim is to try to help make the patient experience as good as it can be. Over the last 12 months, an average of 85% of our patients would recommend us to friends and family, the only unfortunate thing is we do not know why the others wouldn't.

Although our main purpose is not raising money for charity, this year we have continued to support My Cancer My Choices. It offers complementary therapies to those undergoing cancer treatment, which we believe is a very worthwhile locally based charity. I'm sure that Judy, our Treasurer will give us actual figures on how much we have donated so far, but I believe it to be in excess of £1500! At our meeting following this one we are due to discuss whether we should change our charity.

The money is mostly raised by the sale of second hand books, for which I would like to extend my sincere thanks to Judy and Brian for looking after the bookshelves for us so well.

We also raise monies from our Social Walks for Health, as our regular walkers, at present standing at 26 members, are very generous with their donations. This year's Christmas lunch was again held at the Bird in Hand which was very enjoyable. As announced last year, we added in an extra walk to see the bluebells at Fernygrove Farm, and hope to do the same this year.

Can I also thank every member of this committee, all of you have devoted a lot of time and effort over the past year, and nothing would have been achieved without you.

3. Treasurer's Report - Fundraising for My Cancer, My Choices (MCMC) continues to be successful. £1600 has been raised since 10th September 2016 through the sale of books in the entrance hall of the surgery and the Patient walks which are held once a month. There is currently a balance of £45.21 in the account. The MCMC CEO and Founder, Mandy Barter, had thanked the committee for their contribution as donations such as this had enabled them to offer over 85 treatments in West Berkshire.

4. Election of Officers

The following people were elected:-

Chairman	Andy Wells-King
Vice Chairman	Brian O'Regan
Treasurer	Judy O'Regan
Secretary	Brenda Metcalf

5. Any Other Business - There was none.