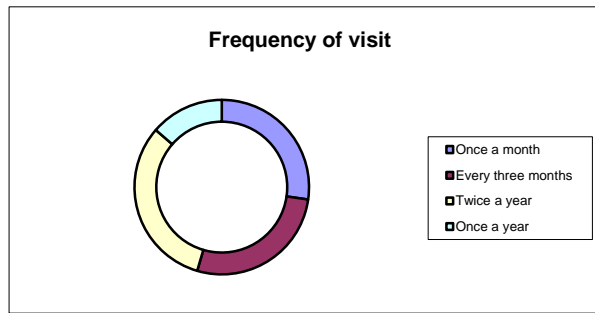


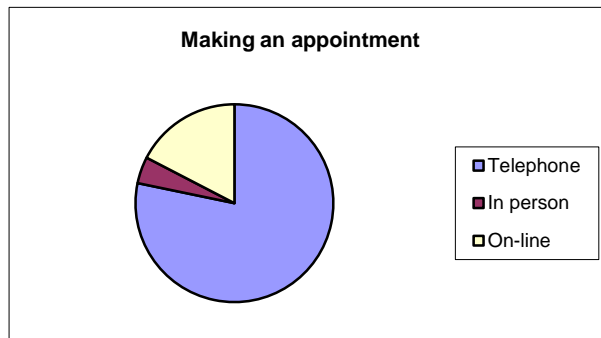
On average, how often have you visited the surgery?

Once a month	6
Every three months	6
Twice a year	7
Once a year	3



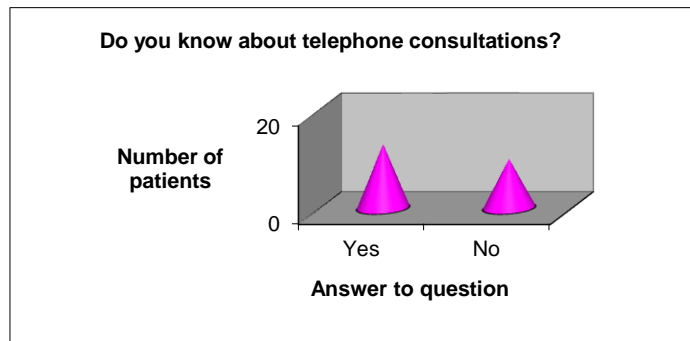
Preferred method of making an appointment

Telephone	18
In person	1
On-line	4



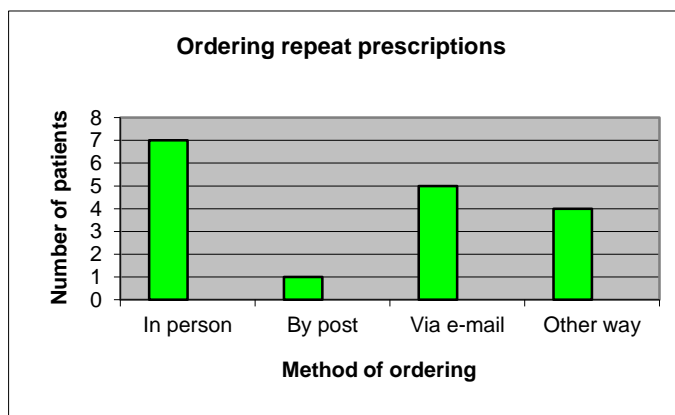
Telephone consultations

Yes	13
No	10



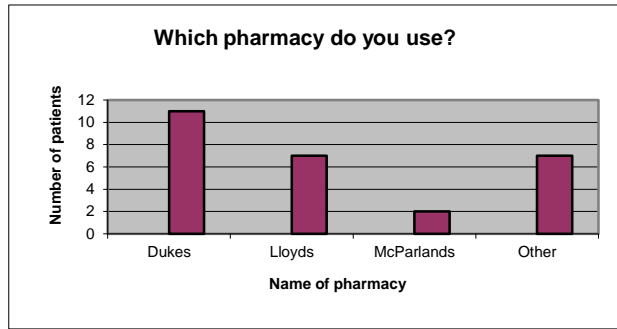
How do you order repeat prescriptions?

In person	7
By post	1
Via e-mail	5
Other way	4



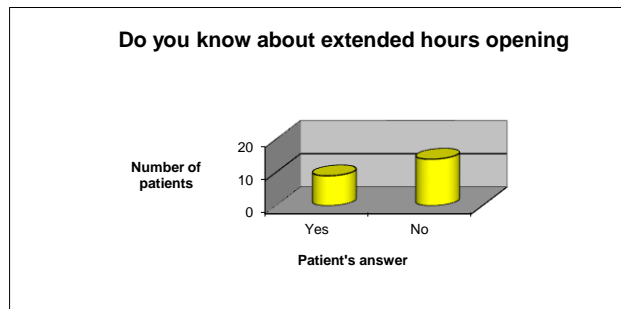
Chosen pharmacy

Dukes	11
Lloyds	7
McParlands	2
Other	7



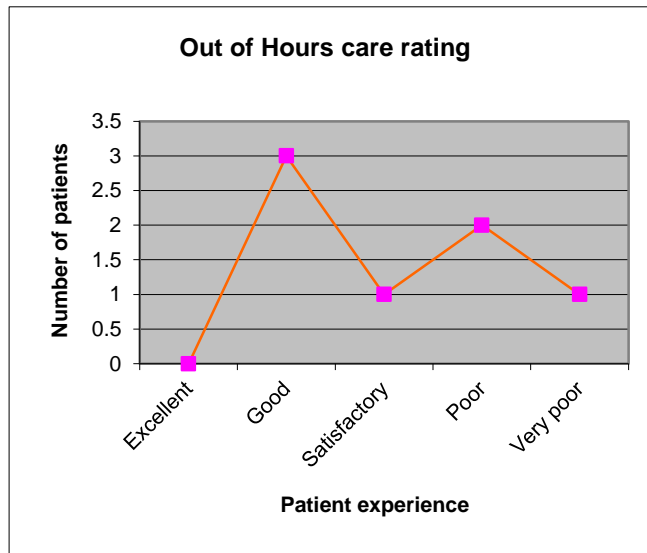
Extended Hours

Yes	9
No	14



Have used Out of Hours care

Yes	8
No	13



Rating of Out of Hours care

Excellent	0
Good	3
Satisfactory	1
Poor	2
Very poor	1